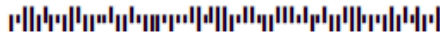




1 Liberty Utilities
P.O. Box 1380
Londonderry, NH 03053-1380
Visit our website at www.libertyutilities.com

FOR QUESTIONS REGARDING YOUR BILL CALL (800) 833-4200
FOR EMERGENCIES CALL (855) 327-7758



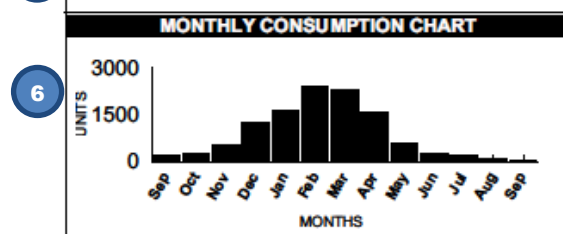
>000001 9290265 0001 092170 202

5 JOHN Q SAMPLE
337 CHESTNUT ST EAST
MERRIMACK, NH 00000-1212

Statement

ACCOUNT INFORMATION	
2 Account Number:	XXXXXXXX-XXXXXXX
Statement #:	2958325
3 Bill Date:	09/07/2015
4 Due Date:	10/05/2015
Next Meter Read:	10/02/2015

4 Service Address: 1 ROCK HILL HWY SOUTH
MERRIMACK NH 00000-1212



Meter #	Rate Code	Read Type	Days	Service Dates (Current - Previous)	x	Multiplier	= Usage	Therm Factor	Therms	
7 001206742	40-GC41	Manual Read	31	08/04/15-09/04/15	36944	36893	1.00000	51	1.02910	52

8 IF YOU SMELL GAS, LEAVE THE PREMISES and CALL US IMMEDIATELY: Our emergency toll-free number is 1-855-327-7758 or call 911.

ACCOUNT ACTIVITY	
9 Previous Balance:	126.94
10 Balance Deferred to Payment Arrangement	126.94
11 Payments Received:	0.00
12 Balance Forward:	0.00
13 Payment Arrangement Installment	31.74
14 Current Charges:	
Minimum Charge \$1.6080 per day for 31 days	49.85
Distribution Chg 20.6666 units @ 0.39560	8.18
Distribution Chg 31.3334 units @ 0.26570	8.33
Distribution Adj 52.0000 units @ 0.07930	4.12
Gas Supply Chg 52.0000 units @ 0.35577	18.50
15 Miscellaneous Charges/Credits:	0.00
16 Total Amount Due:	120.72
17 Remaining Payment Arrangement	95.20

18 SPECIAL MESSAGE
COMING SOON: Pay your bill using Western Union - Without paying a service fee. We are pleased to announce that starting in late September or early October, you'll be able to pay your Liberty Utilities bill at one of over 50 Western Union locations in New Hampshire. Visit our website for updates. www.libertyutilities.com.

19 Please include your account number on your check
Make checks payable to Liberty Utilities

KEEP THIS PORTION FOR YOUR RECORDS

BALANCE FORWARD	PAYMENT INSTALLMENT	CURRENT CHARGES	AMOUNT DUE	ENCLOSED AMOUNT
12 0.00	13 31.74	14 88.98	16 120.72	

Payment Coupon

Please check box and see reverse for: Update phone/address Assistance Donation

Service Address: 1 ROCK HILL HWY SOUTH
MERRIMACK NH 00000-1212

JOHN Q SAMPLE
337 CHESTNUT ST EAST
MERRIMACK, NH 00000-1212

LATE PAYMENT FEE:
Payments received after the due date
are subject to 1.5% per month late
fee.

Account Number: XXXXXXXX-XXXXXXX
Statement #: 2958325
Bill Date: 09/07/2015
Due Date: 10/05/2015

22 Liberty Utilities - NH
75 Remittance Drive, Suite 1032
Chicago, IL 60675-1032

174XXXXXXXX-XXXXXXXX90000000889850000012072

Glossary of Terms

1. **Contact Information** - Please use this information to mail, email or call Liberty Utilities. Use the Emergency Number if you suspect a natural gas leak.
2. **Account Number** – This is your account number. The first 8 digits represent the location of your service and will change if you move. The last 8 digits represent your customer number and will never change. Use the full 16 digit Account Number whenever you phone, write or e-mail us with a question or to make a payment.
3. **Due Date** - To avoid late payment charges, please pay your bill on or before the Bill Due Date.
4. **Service Address** - This is the address being charged for usage.
5. **Mailing Address** - Each month the bill is sent to this address which may differ from the Service Address.
6. **Monthly Consumption Chart** - This graph illustrates consumption at the Service Address on a monthly basis.
7. **Meter Information** - Details about Meter Number, Rate Code, Read Type, the number of billing days, and newly incurred consumption in units are shown here.
8. **General message** – This section is used to communicate important messages to you.
9. **Previous Balance** – This is the Total Amount Due from your previous statement.
10. **Balance Deferred to Payment Arrangement** – This is the original amount that has been placed on a Payment Arrangement Plan. This amount will be displayed only on your first statement after setting up the Payment Plan.
11. **Payments Received** – This amount is the total of all payments received and posted to your account. It may take up to 2 business days to post the payment to your account. If you have recently made a payment it may not have posted at the time of billing.
12. **Balance Forward** - This amount is the difference of the amount of your previous bill and payments made since then.
13. **Payment Arrangement Installment** – This is the amount you are required to pay per the Payment Arrangement Agreement for your account (until the Payment Arrangement is paid in full) in addition to the Current Charges, Taxes and Miscellaneous Charges/Credits for the billing period.
14. **Current Charges** – This amount is the total of charges you incurred and any appropriate taxes for the billing period.
15. **Miscellaneous Charges/Credits** – This amount is the total of all Miscellaneous Charges/Credits applied to your account and are unique for the billing period.
16. **Total Amount Due** – This amount is the cumulative charge including Balance Forward, Miscellaneous Charges/Credits and Payment Arrangement Installment Amount.
17. **Remaining Payment Arrangement** – This amount represents the difference between the Initial Payment Arrangement and the installments that have been billed to your account. This is also the amount that will become due immediately if you default on your payment plan or if the account is to be final billed. If the Payment Arrangement is being removed or the account is being finalized, this amount will appear prior to Balance Forward.
18. **Special Message** - This section is used to communicate regulatory information and additional important messages to you.
19. **Payment Coupon** – Include this portion of your statement if you are mailing a payment or take it with you when you are making a payment at one of our designated payment locations.
20. **Update Phone/address** - This box must be checked if you are informing us of a change of address and/or telephone number. Be sure to complete the form with details on the back of the Payment Coupon.
21. **Assistance Donation** – This box must be checked if you wish to donate to our Voluntary Community Energy Assistance Fund. Be sure to complete the form with details on the back of the Payment Coupon.
22. **Remittance Address** - This is the address for mailing a payment. Please ensure this address is visible through the envelope window.